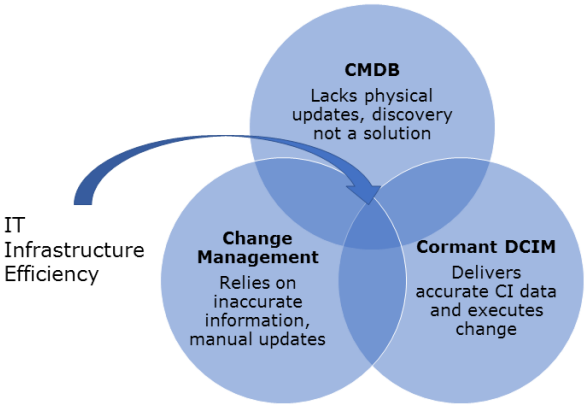
CORMANT™
DCIM And Beyond

Cormant Integration

At Cormant, we recognize that data within the Cormant-CS DCIM solution is of most value when it can be exchanged with external systems. That's why we offer the Cormant-EDIS (External Data Integration Service) platform for complex synchronization. The Cormant-EDIS solution provides a plug-in framework for complex one or two-way exchanges. A key benefit of this framework is a lower cost of interface delivery, increasing the ROI of Cormant-CS DCIM.

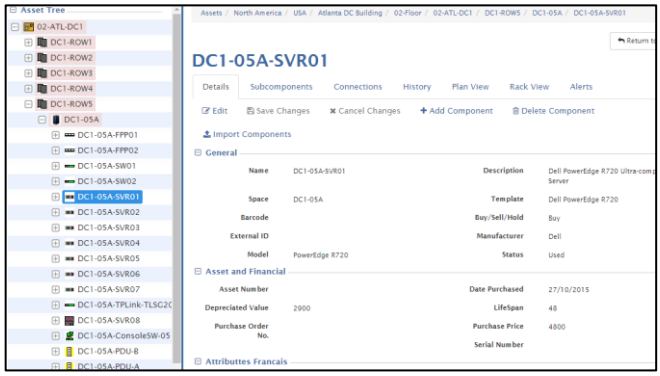


Integrate ITSM and Cormant-CS DCIM

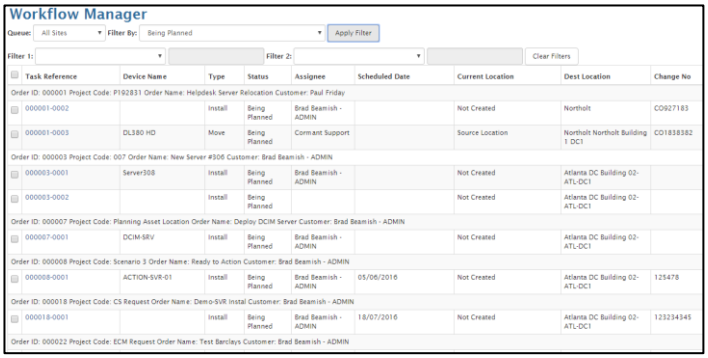
- DCIM data is the missing element within an ITSM framework. CMDBs usually rely on discovered or manually updated data, increasing the business risk of incorrect decision making. Cormant-EDIS delivers a solution for low-cost, configurable integration.
- Save time and money by capturing data once and synchronizing data between systems.
- Cormant-EDIS supports ITIL initiatives and lowers the cost of delivering Change Management within an organization.

CMDB

- Two-way integration supports Asset/CI elements that are created in a CMDB or Cormant-CS.
- Cormant-EDIS is configurable to synchronize standard or custom data elements in both directions.
- By exchanging only necessary data Cormant-CS supports a federated CMDB model, rather than exchanging all data.
- Exchanges can be time and business rule based.



Workflow Change Management



- Physical move, adds and changes of equipment, assets and connectivity are usually required as part of larger enterprise change initiatives managed in an enterprise service management system. Cormant-EDIS triggers Cormant-CS Workflow creation based on user defined rules.
- Cormant-CS orders are broken into tasks and status updates are pushed back to the service management solution as the task progresses.
- Upon ticket completion, the ITSM system can be updated with change details and CI records updated as required.

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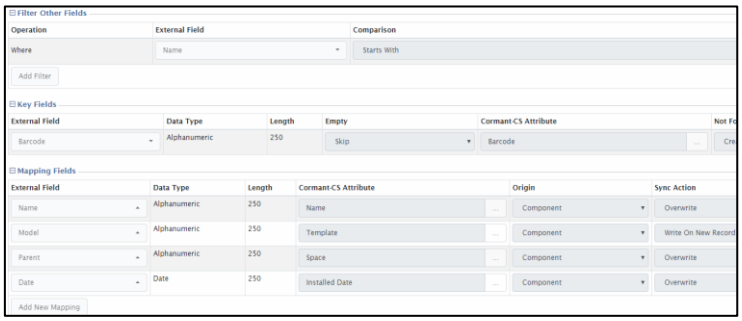
CMDB: Cormant-EDIS Configuration

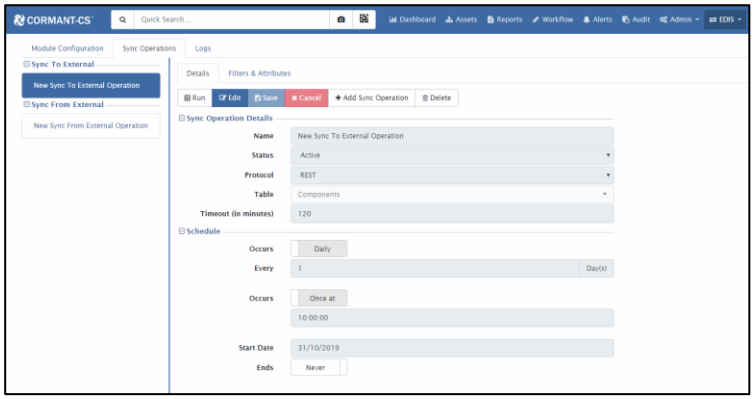


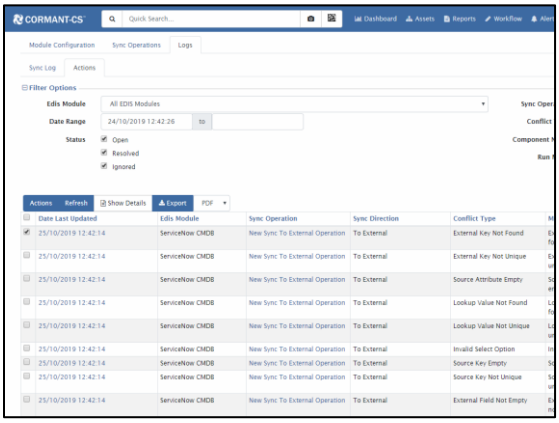
Custom Data Mapping & Filter Rules

- Filter rules enable different types of equipment to be synchronized based on the equipment specific requirements.
- Field mapping is configurable including custom created fields in both the CMDB and Cormant-CS systems.
- Sync actions support multiple options, including when to write/over-write data.
- Transformation rules support complex mapping.

Multiple Synchronization Profiles

- Multiple synchronization profiles provides fine grained control and support site-by-site or equipment phased roll out.
- Data exchanges to and from an external CMDB is fully supported.
- Each synchronization can be set-up and fully tested to confirm what the result of the synchronization will be before going live.
- Each synchronization is independent.





Conflict Management

- All data exchanges are logged including record totals and time for the synchronization to take place.
- Based on mapping rules a synchronization action may produce a conflict. Conflicts can be viewed and filtered and actions selected. Actions will be competed on the next synchronization run.
- A log of all actions taken is permanently available in the log.

Cormant-EDIS is architected to support a distributed model separating the synchronization service from the application. While Cormant-EDIS is a separate application to Cormant-CS, it uses a plug-in model to present to the user as an additional tab in Cormant-CS. All records support Cormant-CS configuration and zonal permissions when displaying data.

Simple Synchronization: For simpler synchronization requirements, no external solution is required and the Cormant-CS built-in scripting language supports multiple synchronization options.

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